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Aug 14, 02

OFFICIAL COMMUNICATION – PLEASE ENTER**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of:) Attorney Docket No.: E-906
 Raymond G. Mather et al.) Group Art Unit: 2163
 Serial No.: 09/475,364) Examiner: Akiba K. Robinson Boyce
 Filed: December 30, 1999) Date: August 12, 2002

Title: **METHOD AND SYSTEM FOR TRACKING DISPOSITION STATUS
OF AN ITEM TO BE DELIVERED WITHIN AN ORGANIZATION**

AMENDMENT

Assistant Commissioner for Patents
 Washington, D.C. 20231

Sir:

In response to the Office Action dated April 11, 2002, attached are:

- 1.) A clean version of replacement paragraphs for claims 1, 11, 12 and 22;
- 2.) Appropriate Remarks; and
- 3.) A version with markings to show the changes made.

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office on the date shown below.

08/14/2002 15:32
 01.00.00
 Alberta A. Vitale
 Name of Registered Rep.; Registration No. 41,520

Alberta A. Vitale
 Signature

August 12, 2002
 Date

[0005919.1]

1 OF 10

Amendment
 Mather et al.
 Serial No. 09/475,364
 Alberta Vitale, Reg. No. 41,520
 203-924-3882